



CAS General Software & Hardware Support				
Project Plan Updated	08/20/2021			
Target Completion Date:	November 30, 2022			
Owner:	Vani Ganti			
Support Personnel	<ul style="list-style-type: none"> SLA IT 			
Scope:	<p>This project will result in ongoing, as-needed general software and hardware support, upgrades, and fixes for the dozens of back-end CAS and CAS-related applications, services, scheduled jobs, servers, network infrastructure, and all other ancillary components involved in the function and operation of CAS. This project will also include:</p> <ul style="list-style-type: none"> Oracle Upgrades, support, and maintenance Changes/Upgrades to windows services, tasks, and network maintenance Software and hardware upgrades, applying keys to the servers after license renewals IT Dashboard Phase 2- This gives us a central place to track relevant IT details about the environments and their health. Deployments to different environments Monitor and change to AWS infrastructure including servers and database. 			
Vendor (Y/N):	Yes. SLA Technology staff and Kikoda LLC.			
Budget:	\$150,000			
Budget Line Item(s) Where Funding Exists:	6284 – Expense (SW Support & Maintenance)			
Benchmark:	The main benchmark for this project is the ability to support, maintain, and extend CAS, all CAS-related components, and the hosting infrastructure in a high-paced, responsive manner to eliminate system downtime, maintain system responsiveness, and respond in a timely fashion to any support requests or needs.			
Review Dates:				
Benchmark	Dependency	Status	Start	Finish
	SLA IT/Kikoda	Not Started	Dec. 1, 2021	Nov. 30, 2022
Comments:				
Accounting:	Date Paid	Funds Paid To	Amount Paid	
	1/24/2022 – Dec Invoice	Kikoda	0	
	2/23/2022 – Jan Invoice	Kikoda	\$12,132.50	
	3/14/2022 – Feb Invoice	Kikoda	\$4,407.50	
	4/26/2022 – Mar Invoice	Kikoda	\$10,538.75	
Total Paid on this Project:				\$27,078.75



Budget Ledger:	Date	Remaining Budget	Invoiced Amount	Estimate to Complete	Variance	Notes
	12/1/2021	\$ 150,000.00	\$ -	\$ -	\$ -	
	2/23/2022	\$ 150,000.00	\$ 12,132.50	\$ 137,867.50		
	3/14/2022	\$ 137,867.50	\$ 4,407.50	\$ 133,460.00		
	4/26/2022	\$ 133,460.00	\$ 10,538.75	\$ 122,921.25		
General Comments:						