

| Education and Compliance RAPID Enhancements |  |  |  |  |  |
|---|--|--|--|--|--|
| Project Plan Updated                        | 09/06/21   |  |  |  |  |
| Target Completion Date:                     | 11/30/22   |  |  |  |  |
| Owner:                                      | Jo Ann Del Gatto   |  |  |  |  |
| Support Personnel                           | E&C Team   |  |  |  |  |
|   | Information Technology   |  |  |  |  |
| Scope:                                      | This project will result in improved efficiencies in the Education & Compliance Department through the implementation of enhancements to CAS.  |  |  |  |  |
|   | RAPID projects will include:   |  |  |  |  |
|   | <ul> <li>Prioritization, design, and implementation of high-value SLIP and RAPID<br/>enhancements vetted by E&amp;C such as additional reports, screen layout and<br/>feature updates, and tighter integration with the CDI for Broker licensure<br/>data. Specific projects include:</li> </ul> |  |  |  |  |
|   | RAPID - AVR Management/Voting Feature – Phase 2  |  |  |  |  |
|   | Facilitator recruiting and management functionality including upload to CDI  |  |  |  |  |
|   | Venue management database  |  |  |  |  |
|   | Integration of DocuSign for all forms and documents  |  |  |  |  |
|   | Education Dashboard - Tableau  |  |  |  |  |
|   | On Demand Courses  |  |  |  |  |
|   | o Automation of certificates   |  |  |  |  |
|   | o Reporting  |  |  |  |  |
|   | o Tracking in RAPID  |  |  |  |  |
|   | o Reminders  |  |  |  |  |
|   | Attendance consolidation and management  |  |  |  |  |
|   | E&C will work with IT to review and prioritize previous and new feature requests, design system changes, test and validate the changes both prior to - and after - promotion to the production environment.  |  |  |  |  |
| Vendor (Y/N):                               | Y<br>Kikoda, LLC   |  |  |  |  |
| Budget:                                     | \$200,000  |  |  |  |  |
| Budget Line Item(s) Where Funding Exists:   | 6284 - Software Support  |  |  |  |  |
| Benchmark:                                  | Benchmarks will be measured through increased quality and efficiency in current E&C processes. The ability to provide new value-added services that reinforce CDI requirements will also benefit the membership, thereby increasing customer satisfaction.                                       |  |  |  |  |
|   | Following an Agile methodology, releases will be scheduled every six to eight (6-8) weeks depending on scope of changes scheduled. Approximately six (6) release cycles during 2021 fiscal year.   |  |  |  |  |



|                                     |                | 5) weeks – cycle development |          |            |  |
|-------------------------------------|----------------|------------------------------|----------|------------|--|
| Quarterly – tracking to fiscal year |                |                              |          |            |  |
| Benchmark                           | Dependency     | Status                       | Start    | Finish     |  |
| Cycle 1                             | Internal Staff | Not Started                  | 12/1/21  | 01/31/22   |  |
| - Define scope                      | and Vendor     |                              |          |            |  |
| - Document requirements             |                |                              |          |            |  |
| - Develop                           |                |                              |          |            |  |
| - Test                              |                |                              |          |            |  |
| - Deploy                            |                |                              |          |            |  |
| Comments:                           |                |                              |          |            |  |
| Benchmark                           | Dependency     | Status                       | Start    | Finish     |  |
| Cycle 2                             | Internal Staff | Not Started                  | 02/01/22 | 03/14/22   |  |
| - Define scope                      | and Vendor     |                              | , ,      | , ,        |  |
| - Document requirements             | and vendor     |                              |          |            |  |
| - Develop                           |                |                              |          |            |  |
| - Test                              |                |                              |          |            |  |
| - Deploy                            |                |                              |          |            |  |
| Comments:                           |                |                              |          |            |  |
| Benchmark                           | Dependency     | Status                       | Start    | Finish     |  |
| Cycle 3                             | Internal Staff | Not Started                  | 03/15/22 | 05/14/22   |  |
| - Define scope                      | and Vendor     |                              | , ,      | , ,        |  |
| - Document requirements             | and vendor     |                              |          |            |  |
| - Develop                           |                |                              |          |            |  |
| - Test                              |                |                              |          |            |  |
| - Deploy                            |                |                              |          |            |  |
| Comments:                           |                |                              |          |            |  |
| Benchmark                           | Dependency     | Status                       | Start    | Finish     |  |
| Cycle 4                             | Internal Staff | Not Started                  | 05/15/22 | 07/14/22   |  |
| - Define scope                      | and Vendor     | 1100 3001 000                | 03/13/22 | 07/11/22   |  |
| - Document requirements             | and vendor     |                              |          |            |  |
| - Develop                           |                |                              |          |            |  |
| - Test                              |                |                              |          |            |  |
| - Deploy                            |                |                              |          |            |  |
| Comments:                           |                |                              |          |            |  |
| Benchmark                           | Dependency     | Status                       | Start    | Finish     |  |
| Cycle 5                             | Internal Staff | Not Started                  | 07/15/22 | 09/14/22   |  |
| - Define scope                      | and Vendor     | Not Started                  | 07/15/22 | 03/14/22   |  |
| - Document requirements             | and vendor     |                              |          |            |  |
| - Develop                           |                |                              |          |            |  |
| - Test                              |                |                              |          |            |  |
| - Deploy                            |                |                              |          |            |  |
| Comments:                           |                |                              |          | •          |  |
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| Benchmark                           | Dependency     | Status                       | Start    | Finish     |  |
| Cycle 6                             | Internal Staff | Not Started                  | 09/15/22 | 11/30/22   |  |
| - Define scope                      | and Vendor     |                              |          |            |  |
| - Document requirements             |                |                              |          |            |  |
| - Develop                           |                |                              |          |            |  |
| - Test                              |                |                              |          |            |  |



| - Deploy                    |           |               |             |  |  |  |  |  |
|-----------------------------|-----------|---------------|-------------|--|--|--|--|--|
| Comments:                   |           |               |             |  |  |  |  |  |
| Accounting:                 | Date Paid | Funds Paid To | Amount Paid |  |  |  |  |  |
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|                             |           |               |             |  |  |  |  |  |
| Total Paid on this Project: |           |               |             |  |  |  |  |  |
| General Comments:           |           |               |             |  |  |  |  |  |
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