CAS General Software & Hardware Support	
Project Plan Updated	06/04/2021
Target Completion Date:	November 30, 2021
Owner:	Vani Ganti
Support Personnel	• SLA IT
Scope:	This project will result in on-going, as-needed general software and hardware support, upgrades, and fixes for the dozens of back-end CAS and CAS-related applications, services, scheduled jobs, servers, network infrastructure, and all other ancillary components involved in the function and operation of CAS. This project will also include: • Oracle Upgrade - Upgrade from Oracle 12 to Oracle 19 due to Oracle 12 going out-of-maintenance • Make CAS Services Resistant to DB Interruptions - Changes to windows services that currently stop/error if the connection to the database is interrupted for any reason (network/maintenance) • Continuous Integration – Automatically build the applications when code changes are made so we can verify the builds work and their quality. • System Dashboard - This gives us a central place to track relevant IT details about the environments and their health. • Automate Production to Dev DB Restore • Telerik Reporting Upgrade
Vendor (Y/N):	Yes. SLA Technology staff and Kikoda LLC.
Budget:	$95,000
Budget Line Item(s) Where Funding Exists:	6284 – Expense (SW Support & Maintenance)
Benchmark:	The main benchmark for this project is the ability to support, maintain, and extend CAS, all CAS-related components, and the hosting infrastructure in a high-paced, responsive manner to eliminate system down-time, maintain system responsiveness, and to respond in a timely fashion to any support requests or needs.
Review Dates:	

Benchmark		Dependency	Status	Start	Finish
		SLA IT/Kikoda	Not Started	Dec. 1,2020	Nov. 30, 2021
Comments:					

Accounting:	Date Paid	Funds Paid To	Amount Paid
	2/9/2021 Dec-Invoice	Kikoda	$ 3,757.50
	3/12/2021 Jan-Invoice	Kikoda	$ 10,422.50
	3/26/21 Feb-Invoice	Kikoda	$ 10,762.50
	5/7/2021 Mar-Invoice	Kikoda	$ 13,525.00
	6/7/2021 – April Invoice	Kikoda	$ 3,768.75
	May Invoice	Kikoda	$ 4,823.75
Total Paid on this Project:			$47,060.00

Budget Ledger:

Date	Remaining Budget	Invoiced Amount	Estimate to Complete	Variance	Notes
12/1/2020	$ 95,000.00	$ -	$ -	$ -	
2/9/2021	$ 95,000.00	$ 3,757.50	$ 91,242.50		
3/12/2021	$ 91,242.50	$10,422.50	$ 80,820.00		
3/26/2021	$ 80,820.00	$10,762.50	$ 70,057.50		
5/7/2021	$ 70,057.50	$13,525.00	$ 56,532.50		
6/7/2021	$ 56,532.50	$3,768.75	$ 52,763.75		
	$ 52,763.75	$4,823.75	$ 47,940.00		

General Comments:

3/10/2021 – Includes but is not limited to General support, Analysis, and Research, bug fixes, deployments to all the environments, sprint planning, and overall project tracking.

6/4/2021 – We have implemented first phase of IT Dashboard, Infrastructure upgrades, code deployments